



IT Specialist 4

(In-training appointments may be considered)

Information Services Division

Olympia, Washington

Compensation: Range 58 - \$3,908 – \$5,003/mo

Closes: September 27, 2006 (5:00 p.m.)

Our Mission:

Great people, great service, working together for a safer Washington.

Our Vision:

Department of Licensing: One vision, one voice - excellence every time.

Nearly every Washington State resident interacts with the Department of Licensing (DOL) in some way through driver licensing, vehicle or vessel tabs, or for professional business licenses. The DOL employs more than 1,200 people in over 60 locations statewide. To learn more about our agency, please visit our website at www.dol.wa.gov.

Our Core Competencies:

We have chosen the following competencies as “key” in driving the success of our employees in achieving the mission and vision of DOL:

Communication Effectiveness: Use effective listening skills and apply effective written and oral communication techniques to convey clear, timely, persuasive messages that positively influence the thoughts and actions of others.

Customer Centered: Search out and identify internal and external customers’ service delivery requirements to improve efficiency, effectiveness, and satisfaction.

Ethics and Integrity: Earn the trust, respect and confidence of coworker and customers through fairness, truthfulness, honesty, sensitivity, reliability and professionalism in all interactions.

Performance Leadership: Create and nurture a results oriented culture that focuses on measurable outcomes by fostering teamwork and innovation to accomplish the organization’s mission and goals.

Personal accountability/Initiative: Accept responsibility for the quality and timeliness of her/his work to meet or exceed predetermined goals and objectives with little need for oversight.

In addition, our supervisors and managers demonstrate the following:

Strategic Thinking/Planning and Vision: Consistent with the direction of the Agency, develop, communicate, and implement a plan to achieve a preferred future and influence others to follow.

Human Resource Management: Proactively apply sound human resource management practices within area of responsibility and consistent with the Agency’s human resource management logic model.

Position Objectives & Responsibilities:

A Senior Consultant/Advisor position to work with the Drivers Services Division (DSD), Vehicle Services Division (VSD), Business and Professional Services BPD Finance and Administration Division (FAD), as applications developer on the DOL Vehicle Field System and adjacent field systems and interfaces. This position acts as the subject expert for selected VB.net/SQL Field Applications used by the agency, and subject expert on the Cobol.net/SQL headquarters applications in a floating support position. Responsibilities include all aspects of the online and batch analysis, consulting, design, programming, maintenance, and/or support of major, high risk/high impact field applications, supporting products, projects, databases or database management systems.

This position allows a unique opportunity for training in .net, SQL and JavaScript to support applications that have existed in the mainframe environment but have been re-platformed to the client/server environment. The application code has been converted from 4GL languages to the newer .net environment. The ideal candidate will be willing and able to train to maintain these converted applications.

Working Conditions:

Incumbent must be willing and able to do the following to perform this position.

- work on weekends, as needed
- work on-call
- work in a high-pressure environment
- learn new technologies and tools
- work independently
- lead/manage teams
- maintain confidentiality

Desired Competencies:

3 years experience developing and enhancing application within:

- Cobol
- Transact
- VB.Net
- SQL languages.

2 or more years experience developing and enhancing applications within:

- VB Script
- VB/ASP/ASP.net
- JavaScript
- Visual Interdev or Visual Studio
- Tidal Scheduler
- Microsoft Visual SourceSafe/Team Foundation

AND

A Bachelor's degree including 9 semester or 15 quarter hours of computer science courses and four years of consultative, administrative, or supervisory experience in information technology analysis, system maintenance, or troubleshooting/problem resolution experience.

OR

An Associate's degree or completion of an accredited vocational training program in an information technology or related program and five years of consultative, administrative, or supervisory experience in information technology analysis, system maintenance, or troubleshooting/problem resolution.

OR

One year as an Information Technology Specialist 3 or equivalent.

NOTE: Consultative, administrative, or supervisory experience in information technology analysis, system maintenance, or troubleshooting/problem resolution will substitute for education on the basis of one year of experience for two years of education.

A Master's degree will substitute for one year of the required experience except for the specified Information Technology Specialist 3 requirement.

Working knowledge of the DOL Solutions Delivery Lifecycle, DOL policies, procedures and processes is preferred.

Compensation

This position is in general government service. Starting monthly compensation is \$3,908 - \$5,003/mo depending upon qualifications. We offer a solid benefits package that includes a state retirement plan, deferred compensation, 11 paid holidays, paid vacation and sick leave, and a full array of health, dental, life, and long-term disability insurance coverage. This position is in a collective bargaining unit and as a condition of employment you will be required to become a union member or pay a fee as outlined in the Master Agreement.

Application Procedure

E-mail is the preferred method of application and will be used as the primary method of communication throughout this process.

E-mail application materials to HRrecruit@dol.wa.gov with a subject line of *06-176G ITS4*.

All requested materials must be submitted.

- A letter of interest (no more than two pages) describing your skills and experience as they relate to the Desired Competencies outlined in this announcement;
- A Washington State Job Application;
- A list of three professional references, including one supervisor, one peer, and one customer, with current telephone numbers and addresses.

Note: The act of submitting application materials is considered affirmation that the information provided is complete and truthful. Prior to any new appointment into DOL, a background check will be conducted.

The certified candidate pool for this position may be used to fill other similar positions for up to 6 months after the certification date.

If e-mail is not possible, please mail materials to:

Human Resources Office

Attn: 06-176G ITS4

Department of Licensing

PO Box 6007

Olympia, Washington 98507-6007

Persons with disabilities who need assistance in the application process or those needing this announcement in an alternate format may call (360) 664-1510 or TTY (360) 664-9492. The Washington State Department of Licensing is an equal opportunity employer and encourages all qualified persons including disabled and Vietnam era veterans, women, racial and ethnic minorities, people with disabilities and persons over 40 years of age to apply.